



RICOH Security as a Service

Current problems faced by Enterprises

Are you **lacking IT professionals** to provide your company with the latest security protection?

Are you looking for a **more reliable email protection** on existing O365?

Are you suffering from **ransomware threat** on property and private data loss?





We help our customers to...



Reduce TCO (Total cost of ownership)

By adopting flexibly-managed service plans in subscription based



Protect company's asset against cyber security threats

With latest technology solution suite, including firewall, endpoint and email gateway



Resume quickly to business operation

By providing an effective SLA with remote support



Focus on their core business

By outsourcing IT services to Ricoh, customers can focus on their core business

Full-range RICOH Security as a Service



Firewall as a service

Managed IT service

Email as a service

Network Operation Center (NOC)

End point as a service

Security Operation Center (SOC)



Firewall as a service

Unified Security Management (IPS, Application control, anti-malware, URL filtering)



Managed IT service

Manage your IT services in a cost-effective way



Email as a service

Ensure continuous email availability and protect sensitive data



Network Operation Center (NOC)

7 x 24 network and equipment health monitoring



End point as a service

Simple, unified management and policy enforcement for complete Windows, Mac OS, Android and IOS security



Security Operation Center (SOC)

7x 24 cyber security incidents monitoring, detection, analysis and alert

Key Benefits of RICOH Security as a Service:



Saved cost and time in internal IT resources management



Immediate professional IT support



Disaster prevention and contingency planning



Infrastructure analysis, design, procurement, installation, integration, update and maintenance



IT knowledge and information sharing to employees

Successful User Case (1)

Customer: Legal Firm



Background

- Presence in Asia with more than 40 lawyers and legal professionals
- HK office is a hub for clients across the Asia-Pacific region

Challenges

- Limited expertise in IT to protect against the ransomware attacks
- Daily business requires data encryption and security. Mission critical data should also be recovered quickly.
- Lack of solution to centralize access in single location and to access the audit trail report.
- Lack of secure process to retrieve the back-up emails

Benefits of using RICOH Security as a Service

- Reduce in clients' TCO (Total cost of ownership)
- Focus more on the resources of their core business in providing legal services
- Protect the company's assets by achieving the legal compliance and security level
- Minimize the security risk with latest cyber security technology

Successful User Case (2)

Customer: Retail Chain



Background

- Global fashion retail brand, headquartered in Spain. With 80 employees in HK branch office.
- Existing IT support by the IT team in Spain, as well as the onsite support by an outsourcing company.

Challenges

- **Slow response time** – since the customer's internal IT support team is in Spain, due to geographical difference, the team can't respond promptly to HK end-user in different time zone
- **Lack of IT resources for multiple locations** – customers own multiple branches and warehouses in HK. However, existing IT outsource service can't fully support their requirements.

Benefits of using RICOH Security as a Service

- Offer local support with timely SLA response to customer IT problems
- Enhance the Cyber Security Level by providing solutions in each branch

Security Health Check Service

Not sure about your network security status?

Join our security health check service for customized recommendation on your existing network.



RICOH provides you with:



Network Scanning
by security device



Dig out potential virus
and ransomware threats



Provides Email
Threatening Report



Ricoh cyber security
experts take the
initiative to follow up

Scan here
to know more:



RICOH
imagine. change.